

Coordinate Women's Health Care Journeys Without Adding to Your Team's Workload

Reduce missed visits while cutting staff onboarding time by up to 70%. Each care journey follows the right path automatically, so your staff can focus on the conversation, not the complexity behind it.

What Changes for Your Practice

Your schedulers aren't just booking appointments; they're managing entire care journeys: prenatal visits, screenings, and anxiety-filled callbacks after abnormal results. **CareDesk captures timing windows and history upfront**, matches each case to your rules, and documents every handoff with full context.



WORKFLOW 01

Abnormal Mammogram Follow-Up

Your patient gets the earliest compliant follow-up slot with the correct provider type, confirmed automatically. Your team receives full context for the callback, and criteria-based review is triggered when required, so nothing falls through the cracks.



WORKFLOW 02

First Trimester Concern

Your patient's key details, urgency level, and the right care path are identified immediately. When same-day follow-up is needed it's coordinated on the spot; otherwise your patient is scheduled with clear instructions for what to expect.



WORKFLOW 03

Fertility Cycle Coordination

Your patient's next step is scheduled based on timing rules, required labs, and available equipment, so the cycle stays on track without the usual back-and-forth between patient, lab, and clinic.

What Your Peers Are Seeing



When a patient calls back after getting abnormal results, Elevate Copilot flags the emotional context immediately: 'BIRADS 4 callback yesterday, likely anxious, needs reassurance and rapid scheduling.' Our team isn't going in blind to emotionally charged conversations.

OB/GYN GROUP PRACTICE



CareDesk understands our care journeys now. A patient at 32 weeks triggers automatic coordination reminders for Group B strep testing, pediatrician selection, and hospital pre-registration. Our schedulers aren't tracking all that mentally anymore.

WOMEN'S HEALTH NETWORK

70%

Shorter staff onboarding (4 to 6 mo to 1 to 2 wk)

25%

Of appointments self-scheduled via Engage Copilot

100%

Encounter documentation, no concern lost

Source: Virginia Women's Center, 5 locations, 44 providers. Customer data on file, Keona Health.

See CareDesk on Your Women's Health Workflows

We map your top three call reasons and simulate routing, prerequisites, and handoffs in your actual environment.

TALK TO US

www.keonahealth.com
919-246-8520