

Give Your Team Smooth, Predictable Urology Scheduling Without the Usual Complexity

Book more procedures while no-shows drop by over 10%. CareDesk follows your practice's triage and scheduling protocols so routine requests resolve on their own and urgent ones reach your team with full context.

What This Looks Like With CareDesk

Not every urology call needs equal treatment, but most scheduling software treats them like they do. **CareDesk captures intake once**, routes patients to the right provider and slot automatically, and hands your staff the full picture, so they move faster without backtracking or starting from scratch.



WORKFLOW 01

Kidney Stone Symptoms

Your patient gets a same-day triage path and an urgent slot booked when your criteria are met, while your nurse queue receives all the required details already captured.



WORKFLOW 02

Blood in Urine (Hematuria) Referral

Your patient's referral and imaging requirements are verified automatically, they're routed to the right provider type, and offered the earliest compliant slot available.



WORKFLOW 03

Post-Op Issue

Your patient's procedure type and timeframe are identified automatically, coordinated with your post-op protocol, and the next step is documented with a confirmed callback. Nothing falls through.

What Your Peers Are Seeing



Our no-show rate dropped 11% after implementing CareDesk. When patients get clear pre-appointment instructions and proper coordination, they show up prepared and on time.

UNITED UROLOGY



CareDesk recognizes urgency we didn't even build rules for. A patient mentions kidney pain and stone history. Elevate Copilot immediately flags 'Possible acute stone episode, assess urgency.' That's the clinical intelligence we need.

ALABAMA UROLOGY

11%

No-show rate reduction

3

Urology flows routed end-to-end

1

Call to resolve, no repeating info

Source: Customer data on file, Keona Health.

Map My 3 Urology Call Types

See how your urology appointment times stay full with CareDesk. We map your top three call reasons and simulate routing, prerequisites, and scheduling in your actual environment.

TALK TO US

www.keonahealth.com

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