

Keep Your Orthopedic Schedules Full While Reducing Admin Team Workload

Built to handle orthopedic scheduling complexity from day one, your routine patient interactions resolve automatically while complex needs reach your team with full context.

Here's How CareDesk Handles It

Your orthopedic scheduling rules are complex, and generic software wasn't built to follow them. **CareDesk was built for specialty healthcare from the ground up**, capturing intake upfront, routing patients to the right provider and slot, and resolving calls through self-service or with staff who already have full context.



WORKFLOW 01

Sports Injury Referral

Your patient's injury details and imaging requirements are verified upfront, and they're scheduled with the right specialist within the urgency window.



WORKFLOW 02

Conservative Management Failure

Your patient's physical therapy and injection history is already on file, and their surgical evaluation is coordinated once clinical criteria are met.



WORKFLOW 03

Pre-Surgical Clearance Coordination

Your patient's labs, medical clearance, and insurance prior authorization are confirmed before the procedure is scheduled.

What Changes For Your Team

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Your scheduling teams see complete patient history, required clearances, and provider availability right there through Elevate Copilot – no more sticky notes and mental checklists. Your providers get their preferences, block times, and surgical requirements respected every time.

FOR YOUR STAFF & PROVIDERS

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With one call, your patients get clear guidance, seamless coordination, and an effortless experience. They share information once – reason for visit, symptoms, prior care, imaging, prerequisites – and never repeat themselves again.

FOR YOUR PATIENTS

1

Call to resolve – no repeating info

3

Ortho flows routed end-to-end

100%

Prerequisites verified before booking

Source: Customer data on file, Keona Health.

Map My Top 3 Ortho Call Types

We'll map your top three call reasons and simulate routing, prerequisites, and scheduling in your actual environment.

TALK TO US

www.keonahealth.com

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